Cosy Kiwi Accommodation Privacy Policy

1.Information We Collect
We collect personal information necessary to process your booking and provide our services, including:

- Name, contact details (email, phone number, address).
- Payment details and booking history.
- Identification details (e.g., driver's license or passport number upon check-in).

2. How We Use Your Information
Your information is used solely to:

- Manage and confirm your reservation.
- Process payments and manage check-in/check-out procedures.
- Communicate essential stay details or respond to your inquiries.
- Comply with legal and accounting requirements.

3. Data Sharing & Security

- **Third Parties:** We do not sell or trade your personal information. We only share relevant data with trusted third-party service providers required for operations (e.g., booking engines, payment processors, channel managers).
- **Security:** We implement appropriate technical and physical security measures to safeguard your personal data against unauthorized access, loss, or misuse.

4. Cookies & Website Analytics Our website may use cookies to improve user experience and analyse site traffic. You can disable cookies in your web browser settings if you prefer not to share this browsing data.

5. Access & Updates You have the right to request access to the personal information we hold about you, or to ask for corrections if any details are inaccurate.